



THE KEY DIFFERENCES OF REMI AND CHAT GPT

AI can sound confident. That doesn't mean it is clinically right.

What a *New York Times* article summarizes about ChatGPT-style health advice — and why [Remi is built differently](#).





Patients are already using AI for health advice.

Health questions are now one of the **most common uses** of AI chatbots.

Surveys show **1 in 6 adults** uses chatbots for health information at least monthly.

The problem isn't curiosity.

It's **who (or what) is making the judgment.**





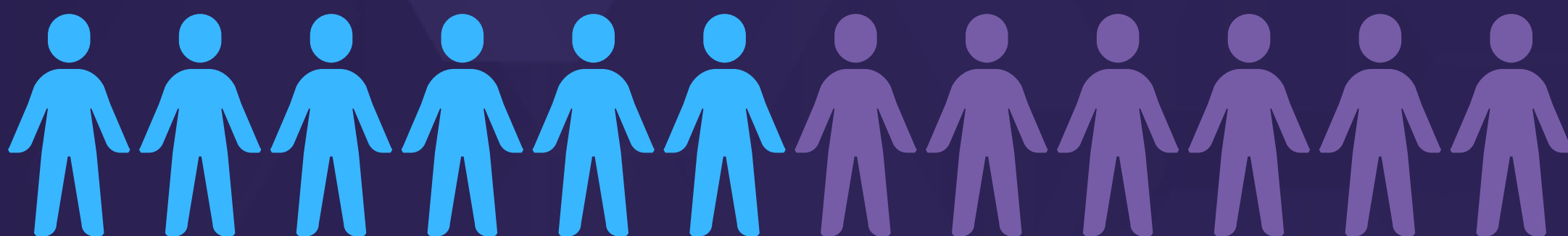
Clinical Judgment Isn't Just Information Retrieval

“A major part of what doctors learn in medical school is how to recognize **which details are relevant — and which to toss aside.**”

-New York Times

That skill **can't be replicated by an agent alone.**
Even a very advanced one.





AI Chatbots Struggle with Incomplete Context

In a randomized study of **1,200+ participants**, researchers found that **~50% of chatbot errors** stemmed from user input — missing details, wrong emphasis, incomplete symptom descriptions.

AI can only reason from what it's given.

Patients don't always know what matters most.





Confident $\neq$ Correct

When using AI chatbots:

- Correct diagnoses occurred only **~34% of the time**
- Users chose the *right next step* **less than 50% of the time**

That includes decisions like

“Go to the ER” vs “Self-treat at home.”

Generic AI Wasn't Built for Clinical Decision-Making

In real-world testing, **chatbots were no better than Google** at guiding users toward correct diagnoses or actions. 

ChatGPT-style tools are:

- General-purpose
- Pattern-based
- Detached from real clinical workflows

They **don't validate** context. They **don't escalate** risk. They **don't apply** lived clinical experience.

AI Works with Expert Input

When researchers entered the full clinical scenario directly into the chatbot, diagnostic **accuracy jumped to 94%**.

The issue isn't AI capability.
It's who knows **what questions to ask**.

This is where Remi is different



Remi is Reimagine Care's **24/7, AI-powered, virtual assistant** with cancer-specific intelligence, intelligent symptom assessment, and clinical integration.

Remi doesn't rely on patients to craft the "perfect prompt." Clinicians:

- Guide follow-up questions
- Surface missing context
- Apply clinical judgment to AI insights

AI assists. Humans decide.





AI + Human in the Loop

Remi

24/7 Clinician Oversight

Licensed oncology clinicians who validate context and decisions



Designed for clinical context

Built for real cancer patient scenarios, not hypothetical prompts



Safety filters + judgement

Clinical escalation logic informed by experience, not just rules



Actionable next steps

Clear, appropriate guidance aligned to urgency and care pathways



ChatGPT

No clinician oversight

Outputs generated without real-time clinical validation



Designed for general use

Optimized for broad knowledge, not medical decision-making



Pattern-based text

Predicts language patterns without true clinical reasoning



Generic narrative

Plausible advice that may miss urgency or nuance





Responsible AI in Healthcare Isn't AI Alone

The future isn't human or AI.

It's **AI + clinical judgment, working together.**

That's **how Remi was designed.**

And why it matters.





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